

CSP Contacts FY 2015	1st Quarter FY2015	2nd Quarter FY2015	3rd Quarter FY2015	4th Quarter FY2015	FY 2015 Annual
ABUSE/NEGLECT					
Adult/Elder Abuse/Neglect	24				24
Child Abuse/Neglect	12				12
Subtotal	36				36
ADOPTION/FOSTER CARE					
Adoption					-
Foster Care	3				3
Subtotal	3				3
ANIMALS					
Subtotal	4				4
BASIC IMMEDIATE NEEDS					
Clothing/Personal Items	234				234
Emergency Food	1,963				1,963
Emergency Housing/Shelter	1,053				1,053
Household Items	190				190
Infant/Children Equipment	115				115
Subtotal	3,555				3,555
BUSINESS/PROFESSIONAL					
Business/Professional Licenses	4				4
Subtotal	4				4
CASE MANAGEMENT					
Subtotal	118				118
CONSUMER					
Consumer Complaints	9				9
Consumer Credit/Money Mgmt.	157				157
Consumer Education	17				17
Consumer Protection	8				8
Subtotal	191				191
DAY CARE, CHILD/ADULT					
Adult Day Care	5				5
Child Care	42				42
Child Care Subsidy	150				150
Subtotal	197				197
DISABILITIES					
Assistive Technology/Devices	47				47
Disability Information	51				51
Disability Support Groups	3				3
Subtotal	101				101
DONATIONS					
Subtotal	29				29
EDUCATION					
Adult Education/GED/CEUs	73				73
Basic Ed / Literacy	-				-
Education for Children	21				21
Parenting Education	66				66
School Supply Assistance	85				85
Special Education	5				5
Tutoring	-				-
Subtotal	250				250
EMPLOYMENT					
Job Safety	4				4
Job Search/Placement	715				715
Job Training	46				46
Other Labor Issues	9				9
Sheltered Employment	-				-
Unemployment Insurance	20				20
Subtotal	794				794
ENVIRONMENTAL PROTECTION					
Other Environment	1				1
Subtotal	1				1
FINANCIAL ASSISTANCE					
Burial Assistance	10				10
Car Repair Assistance	42				42
Financial Aid, Ongoing	37				37
Other Financial Aid	187				187
Other Utility Assistance	758				758
TANF, Asst. to Needy Families	160				160
Subtotal	1,194				1,194
FOOD					
Food Stamps	751				751
Home-Delivered Meals	1				1
Non-Emergency Food	138				138
Nutrition Supplements	7				7
Other Food	1				1
WIC Food Program	108				108
Subtotal	1,006				1,006

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GOVERNMENT					
City Government	135				135
County Government	250				250
Federal Government	5				5
Immigration/Refugees	24				24
Legislators	-				-
Licensing, not Business	-				-
State Government	21				21
Taxes	17				17
Subtotal	452				452
HEALTH/MEDICAL					
AIDS/HIV	-				-
Dental Care	413				413
FAMIS -Family Medical Security	3				3
Free Clinic	408				408
Hospice Care	1				1
Medicaid	440				440
Medical Care/Treatment	104				104
Medical/Health Information.	100				100
Medicare	33				33
Medication Payment Assistance	159				159
Nursing Home	6				6
Other Medical Financial Aid	26				26
STD, Sex Transmit Disease	-				-
Vital Statistics	2				2
Subtotal	1,695				1,695
HOLIDAY ASSISTANCE					
Other Holiday Assistance	93				93
Subtotal	93				93
HOME CARE					
Chore / Errand Services	10				10
Companion	3				3
Friendly Visitors	1				1
Home Health Aide	67				67
Home Nursing	34				34
Homemaker	-				-
Personal Care	50				50
Rehabilitation	4				4
Respite Care	20				20
Telephone Reassurance	1				1
Subtotal	190				190
HOUSING					
Assisted / Retirement Housing	60				60
Group Home	5				5
Home Ownership	7				7
Home Repair/Construction	10				10
Housing Search Assistance	433				433
Rent Aid	1,413				1,413
Subsidized Housing	315				315
Subtotal	2,243				2,243
I & R PRODUCTS					
2-1-1 VIRGINIA, Information About	6				6
No VA Database	368				368
No VA Services Directory	56				56
Other Organization's Directory	4				4
Subtotal	434				434
INSURANCE					
Insur. Counseling/Forms Asst.	14				14
Social Security	113				113
Subtotal	127				127
LEGAL					
Child Support	80				80
Court Services	16				16
Delinquency	16				16
Discrimination	1				1
Landlord/Tenant	31				31
Legal Advice/Representation	209				209
Offenders/Ex-Offenders	17				17
Probation/Parole/Diversion	-				-
Victim Services	10				10
Subtotal	380				380
MATERNAL & CHILD HEALTH					
Childbirth Preparation	-				-
Childhood Injury Prevention	5				5
Developmental Ed for Children	4				4
Family Planning/Birth Control	4				4
Hearing Testing	1				1
Immunizations	13				13
Pregnancy	12				12
Subtotal	39				39

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MENTAL HEALTH					
Mental Health Counseling/Treat	113				113
Mental Health Crisis	4				4
Mental Health Information	33				33
Mental Health Support Groups	11				11
Subtotal	161				161
MENTORING					
Subtotal	2				2
OTHER INFORMATION					
Subtotal	439				439
PUBLIC SAFETY/PUBLIC WORKS					
Disaster, Natural or Man-made	-				-
Fire/Rescue	1				1
Strike Team	-				-
Streets/Highways	-				-
Subtotal	1				1
RECREATION/ORGANIZATIONS					
Recreation Facilities	18				18
Recreation Programs	8				8
Senior Centers	43				43
Teen Center/Programs	4				4
Subtotal	73				73
RUNAWAYS/MISSING PERSONS					
Runaways	1				1
Subtotal	1				1
SUBSTANCE ABUSE					
Alcohol Abuse/Addiction	10				10
Alcohol/Drug Support Group	8				8
Drug Abuse/Addiction	-				-
Subtotal	18				18
SUICIDE					
Information About Suicide	2				2
Subtotal	2				2
TRANSLATION/INTERPRETING					
Other Languages	15				15
Subtotal	15				15
TRANSPORTATION					
Mass Transit	126				126
Special Transportation	111				111
Subtotal	237				237
VIOLENCE					
Domestic Violence	50				50
Rape	1				1
Subtotal	51				51
VOLUNTEERISM					
Subtotal	5				5
Grand Total (All Categories):	14,141				14,141